



Newbold Decorators

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TERMS AND CONDITIONS

In these terms and conditions "the Customer" shall mean the person, firm, or Company whose order has been accepted by the Company and "the Works" shall mean to be carried out by "the Company" (Newbold Decorators)

Due to the nature of the works, all specifications and estimations are calculated based on face value and customers guidance only and are subject to change. Should extra work and materials be required after work commences the customer will be informed and agreement signed prior to continuing works.

The Company will use Trade Quality paint, and all materials will be applied and/or in installed as per the manufacturer's specifications. If the customer insists on providing non-trade materials and further application is required to achieve the required finish this will be charged at Extra labour.

All materials remain the property of Newbold Decorators until final invoice is paid in full

All estimates given by Newbold Decorators are valid for 2 Months only, unless prior agreement is made.

All prices are based on the cost to the Company of goods and materials, labour, travel expenses and other costs at the date when such prices were estimated. In the event of any such costs to the Company being increased directly or indirectly prior to the completion of the works, the Company reserves the right to charge all such increases as an addition to the estimated price.

The Company's Estimate / Contract does not include parking unless stated at the time of the estimate being issued.

Newbold Decorators will not be held responsible for damage/marks/dust to any of the decorating that is not the fault of the Decorator. If such damage/marks/dust are to be repaired by Newbold Decorators, the client will be advised of any extra cost, which will be added to the final invoice.

Where any work undertaken by other trades has affected our work, the cost to rectify will be the responsibility of the client.

PAYMENTS:

The Company reserves the right to request interim payments on accounts to the value of work and/or materials employed or delivered.

Newbold Decorators will invoice you once all work is complete and the snagging list is concluded. You must pay all sums due to us without any set off, deductions, counterclaim and/or withholding of monies.

Please note any damages you may have claimed will be processed through our liability insurance. No moneys shall be deducted from the final invoice.

Unless otherwise agreed to in writing prior to start-up of work, payments are due no more than 7 days from date of receipt of invoice. Acceptable payment methods: Cash, Personal Cheque or BACS Transfer, but we do prefer BACS Transfer. Administration charges for chase of payment: £25 per bounced cheque and per letter apply, following a second bounced cheque payment is to be made in full by Cash Only.

CUSTOMER RESPONSIBILITIES:

Customer agrees and understands that access to the jobsite must be provided between 8 a.m. and 5 p.m., Monday through Friday, for the duration of this job. If at any time access is not available to the contractor for any reason, the customer agrees to reimburse the contractor for expenses incurred for travel and lost time at the rate of £25 per man-hour, and £0.25 per mile per vehicle.

The customer will provide and pay for all power and water reasonably used by Newbold Decorators to undertake the work. The customer shall also ensure sanitary conveniences are available.

All furniture should be removed from working areas before our arrival, or otherwise moved into the middle of rooms. Any objects that cannot be moved will be covered up with the appropriate sheeting. Please advise us in advance if any heavy object needs to be moved by us.

The client should remove all fragile or vulnerable items, and all cupboards and drawers should preferably be left empty. Fittings will be removed by us. Any fitting that cannot be removed will not be our responsibility. Any new fittings installed by us will be at extra cost.

If any items remain in the work area that require removing by the Decorator to complete the required decorating, then the customer agrees to pay a charge of £25 per man-hour for moving these items.

Newbold Decorators will not be held liable for any damage caused by moving any items that are essential for work to be carried out or items that the Customer chooses to leave in the working area.

Due to insurance regulations and safety procedures, the customer, children, pets, and other individuals will not enter the work area unless agreed upon by both the Decorator and the customer.

If the customer requires any Additional work, then this is to be agreed by Newbold Decorators and you accept this will incur extra cost.

Upon completion of work, the customer agrees to conduct an inspection of the work and notify Newbold Decorators of any defects and uncompleted items within 48hrs. The inspection must occur under normal lighting conditions, without magnification, and from a normal viewing position.

If any Specialised make of paint e.g. Light and Space or Specific Manufacturer is to be used other than original estimated, then the client will pay the extra amount to cover the difference.

Colour specification is the Customers responsibility, if specification is changed by the customer once materials purchased then the additional material cost will be added to the final invoice. If this, then requires additional time then the additional Labour will be charged.

If any completion of work is delayed for any reason beyond the Company's control i.e. Delay caused by other tradesmen, which requires a return visit to complete the job. The Customer will remain liable to pay for the extra labour time and travel required.

Any damages caused following completion of work which requires a return visit will be charged at the rate of £25 per man-hour, and £0.25 per mile per vehicle

The customer authorises Newbold Decorators to display a sign for the duration of the job, and to use photographs taken at the jobsite for display, promotion, and advertising, without compensation to the customer.